

**Annexure – B**

**Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites**

**Data for every month ending - March 2025**

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORE S 2.0)	0	0	0	0	0	0	0
3	Stock Exchang es	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April-2024	NIL	NIL	NIL	NIL
2	May-2024	NIL	01	01	NIL
3	June-2024	NIL	01	01	NIL
4	July-2024	NIL	NIL	NIL	NIL
5	Aug-2024	NIL	NIL	NIL	NIL
6	Sept-2024	NIL	NIL	NIL	NIL
7	Oct-2024	NIL	NIL	NIL	NIL
8	Nov-2024	NIL	NIL	NIL	NIL
9	Dec-2024	NIL	NIL	NIL	NIL
10	Jan-2025	NIL	NIL	NIL	NIL
11	Feb-2025	NIL	NIL	NIL	NIL
12	Mar-2025	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	NIL	02	02	NIL

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Received during the year	Pending at the end of the year
1	2021-22	NIL	NIL	NIL	NIL
2	2022-23	NIL	04	04	NIL
3	2023-24	NIL	02	02	NIL
4	2024-25	NIL	02	02	NIL
5	2025-26				
	<b>Grand Total</b>	NIL	08	08	NIL