



Escalation Matrix:

Details	Contact Person	Address	Contact No.	EmailID	Working Hours
Customer care	Mr.Subhash Bhagne	1st Floor, Merchant Chamber, Opp.Patkar Hall, 41, New Marine Lines, Mumbai – 400 020.	+91-22-43008837	customer@ssjfinance.com	Monday to Friday - 10am to 6pm & alternate Saturday (1 st &3 rd) - 10am to 3pm
Head of Customer care	Mrs.Namrata Shirke	1st Floor, Merchant Chamber, Opp.Patkar Hall, 41, New Marine Lines, Mumbai – 400 020.	+91-22-43008891	kyc@ssjfinance.com	Monday to Friday - 10am to 6pm & alternate Saturday (1 st &3 rd) - 10am to 3pm
Compliance Officer	Mr.Jyotiprasad Lekhwar	1st Floor, Merchant Chamber, Opp.Patkar Hall, 41, New Marine Lines, Mumbai – 400 020.	+91-22-43008821	co@ssjfinance.com	Monday to Friday - 10am to 6pm & alternate Saturday (1 st &3 rd) - 10am to 3pm
CEO	Mr.Saurabh Jain	1st Floor, Merchant Chamber, Opp.Patkar Hall, 41, New Marine Lines, Mumbai – 400 020.	+91-22-43008800	saurabh@ssjfinance.com	Monday to Friday - 10am to 6pm & alternate Saturday (1 st &3 rd) - 10am to 3pm
Principal Officer	Mr.Jyotiprasad Lekhwar	1st Floor, Merchant Chamber, Opp.Patkar Hall, 41, New Marine Lines, Mumbai – 400 020.	+91-22-43008821	co@ssjfinance.com	Monday to Friday - 10am to 6pm & alternate Saturday (1 st &3 rd) - 10am to 3pm
Principal Officer (Research Analyst)	Mr. Priyank Arun Upadhyay	1st Floor, Merchant Chamber, Opp.Patkar Hall, 41, New Marine Lines, Mumbai – 400 020.	+91-22-43008835	research@ssjfinance.com	Monday to Friday - 10am to 6pm & alternate Saturday (1 st &3 rd) 10am to 3pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

SEBI at <https://scores.sebi.gov.in/scores/Welcome.html> or

Exchange at <https://www.mcxindia.com/Investor-Services>.

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.